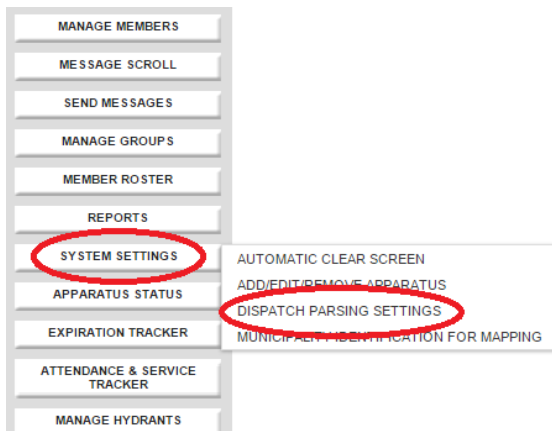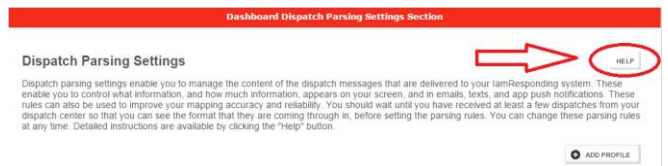# NEW FEATURE ANNOUNCEMENT

IamResponding is pleased to announce two significant enhancements to its dispatch parsing tools and incident mapping!

1. If you receive dispatch notifications through your IamResponding system, and receive them in any consistent format, then you now:

   A. Have a much more powerful and flexible tool available to control the amount of dispatch information to display/re-transmit, and the format in which it is displayed to your members; and

   B. Have the ability to isolate your incident street address for more reliable and consistent incident mapping (this feature is only necessary if your incident street addresses are not already being consistently and correctly mapped from your dispatch notifications).

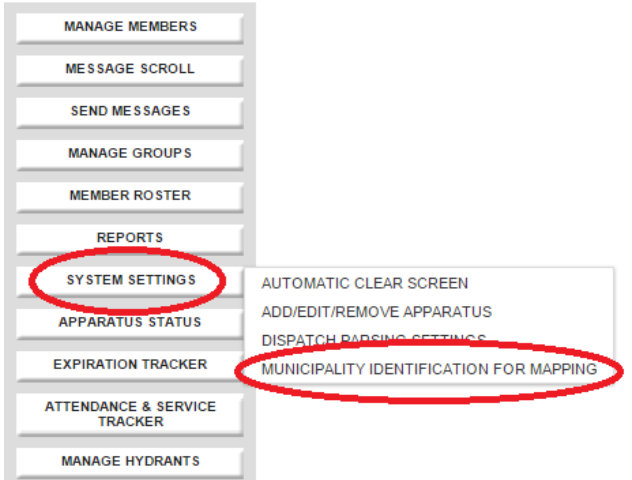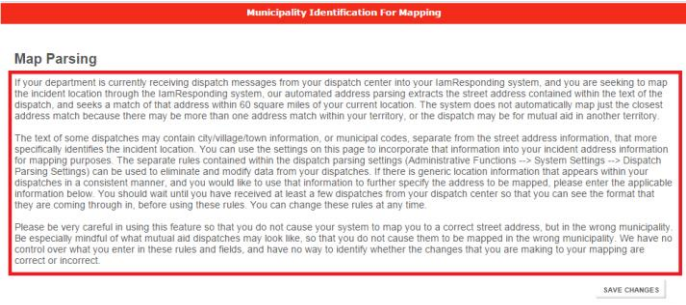| This new feature is available within your system here (you need permission in your member profile to edit system settings):	Once you have accessed this tool, **detailed instructions on how to use the new parsing tool are available within your system here**:

2. If you receive dispatch notifications through your IamResponding system, and if the text of your dispatches contains city/village/town information, or municipal codes, separate from the street address information, then there is a new tool that you can use to incorporate that information into your incident address information for mapping purposes.

This new feature is available within your system here (you need permission in your member profile to edit system settings):	Once you have accessed this tool, **please read the on-screen instructions carefully**:
MANAGE MEMBERS MESSAGE SCROLL SEND MESSAGES MANAGE GROUPS MEMBER ROSTER REPORTS SYSTEM SETTINGS APPARATUS STATUS EXPIRATION TRACKER ATTENDANCE & SERVICE TRACKER MANAGE HYDRANTS AUTOMATIC CLEAR SCREEN ADD/EDIT/REMOVE APPARATUS DISPATCH PARSING SETTINGS MUNICIPALITY IDENTIFICATION FOR MAPPING	**Municipality Identification For Mapping** **Map Parsing** If your department is currently receiving dispatch messages from your dispatch center into your IamResponding system, and you are seeking to map the incident location through the IamResponding system, our automated address parsing extracts the street address contained within the text of the dispatch, and seeks a match of that address within 60 square miles of your current location. The system does not automatically map just the closest address match because there may be more than one address match within your territory, or the dispatch may be for mutual aid in another territory. The text of some dispatches may contain city/village/town information, or municipal codes, separate from the street address information, that more specifically identifies the incident location. You can use the settings on this page to incorporate that information into your incident address information for mapping purposes. The separate rules contained within the dispatch parsing settings (Administrative Functions --> System Settings --> Dispatch Parsing Settings) can be used to eliminate and modify data from your dispatches. If there is generic location information that appears within your dispatches in a consistent manner, and you would like to use that information to further specify the address to be mapped, please enter the applicable information below. You should wait until you have received at least a few dispatches from your dispatch center so that you can see the format that they are coming through in, before using these rules. You can change these rules at any time. Please be very careful in using this feature so that you do not cause your system to map you to a correct street address, but in the wrong municipality. Be especially mindful of what mutual aid dispatches may look like, so that you do not cause them to be mapped in the wrong municipality. We have no control over what you enter in these rules and fields, and have no way to identify whether the changes that you are making to your mapping are correct or incorrect. SAVE CHANGES

If you are _not_ currently receiving dispatch notifications through your IamResponding system, please contact our customer support team today at 315-701-1372 (M-F, 8:30am – 6:00pm (ET)), and we will work with you to activate that _FREE_ feature. Turning on that FREE feature unlocks many valuable functions of the IamResponding system, including using embedded Google Maps™ to display your incident locations, and turn-by-turn navigation to the incident scene.

Customer support & assistance: 315-701-1372
                                   M-F, 8:30am – 6:00pm (ET)
Technical support: support@emergencysmc.com