With IamResponding, you can have your dispatches text messaged right to your cell phone, or to any other internet-connected mobile device! You can also have the dispatch information sent via push notification directly to your smart phone (via our free iPhone™ and Android™ apps), or via normal pathways to your email and your alpha-numeric pagers. IamResponding also posts your current dispatch information right on your IamResponding home page, so that it is quickly and easily viewable.

Some regions already have text message capability set up through their dispatch center's CAD system. Advantages of doing this through IamResponding include the following:

1. Members keep their own text message and email addresses updated right through their own member profiles. No one else from the municipality or dispatch center has to maintain a list of contacts.

2. Members can enable and disable this messaging service themselves, in their own profile. When they are out of town or on vacation and don't want the messages, they can simply turn off this function.

3. When this function is enabled through IamResponding, the dispatch information will post right to your main IamResponding screen.

4. **For members with our free iPhone™ and Android™ apps, the dispatches will be sent to their smart phones via push notification, and the dispatch information will automatically populate into Google Maps™ to provide turn-by-turn directions to the incident location**.

5. For members with Verizon phones, text messages will not be cut off at the normal 130-150 character limit. Rather, Verizon users will be able to receive up to 1150 characters in each message.

6. IamResponding has a parsing tool that you can use to control as much, or as little, of the dispatch message you want to display on your screen, send out by text, and send out by email. You can set different parsing rules for on screen display, texting, and emailing.

7. The dispatch information can be directly imported into IamResponding's incident reports feature, to aid in quickly generating complete incident report.

Please Note: This function is not intended to be used as a primary means of dispatch for emergency events, but rather is intended as a secondary means of notification, for your convenience.

THERE IS NO ADDITIONAL COST FOR ACTIVATING THIS FUNCTION; IT IS INCLUDED WITHIN YOUR BASE SUBSCRIPTION FEE.

The availability of this function is dependent upon the technology currently used by your dispatch center. Enabling this function is a two-step process:

Step 1: Please fully complete the attached form called "Registration Form for Importing Dispatch Information," and then return it **to us** via facsimile at 315-314-7748. We must have that signed form back from you in order to activate this function.

Step 2: Print, and fill out the first 3 lines only of the attached form called "Dispatch Center Form for Text Messaging." Please then forward that form directly to your dispatch center. They will then (hopefully!) fill out the rest of that form with the correct information, and return it to us. We will use that information to determine if this function can be enabled for your department/agency.

DEPARTMENT REGISTRATION FORM FOR DISPATCH IMPORTING

(Submit form via facsimile to 315-314-7748)

<u>Please fill out ALL of the following:</u>

Your department/agency/team name:

    Your name:

    Your phone number:

    Your email address:

Name of your dispatch center:

    Primary contact:

    Phone number:

    Email address:

The above department/agency/team, requests to have IamResponding.com import dispatch data concerning this department/agency/team to our IamResponding.com system. It is understood that: this functionality is dependent upon the technology capabilities of the dispatch system used by the above dispatch center; this functionality will not work with all dispatch center systems; and that IamResponding.com makes no guarantees or warranties about this functionality.

It is further understood that IamResponding.com can not control the timing, speed or reliability of the delivery of dispatch information from the dispatch center to its network, and can not control the timing, speed or reliability of the delivery of the dispatch information to the members of this department/agency/team that choose to receive it once the information has been transmitted by IamResponding.com to the members' internet service providers, push notification services and/or cellular telephone providers. Therefore, it is specifically understood that this system is NOT to be relied upon under any circumstance as a primary means of notification for emergency events, and should only be utilized as a non-emergent, secondary method of notification. Certain cellular providers limit the number of characters permitted per text message, and therefore it is also understood that certain transmitted text messages may omit or delete information if the message exceeds the character length of the members' cellular provider.

To the greatest extent permitted by law, the above department/agency/team hereby releases Emergency Services Marketing Corp., Inc. and IamResponding.com from any and all claims and liabilities of any nature whatsoever associated with any transmission of dispatch information. The undersigned warrants that he/she possesses all necessary authorizations and consent to sign this form on behalf of the above department/agency/team.

Signature: _____ Date:

Printed Name:

DISPATCH CENTER FORM FOR IMPORTING DISAPTCH NOTIFICATIONS

TO: (Dispatch Center Name): _____

FROM: (Your Name): _____

(Your Department's Name): _____

Our department uses IamResponding.com to be able to know immediately who is responding to our dispatches, together with information about where our members are responding, and when. IamResponding.com has a function that can display our dispatch information right on a screen in our station(s) and which also enables our members to receive the same information via text message, push notifications to smart phone apps and/or email.

Advantages of doing this through IamResponding.com include the following: (1) our members are able to keep their own notification addresses updated right through their own member profiles, so that no one else has to maintain the list of contact addresses; (2) members can enable and disable the dispatch notification service themselves, such as when they are out of town or on vacation; (3) our department/agency will be able to generate reports of all of our dispatches; (4) when notifications are sent to the IamResponding smart phone apps, integrated Google Maps™ provide turn-by-turn directions to the incident location; and (5) members with Verizon phones can receive text messages up to 1150 characters in length.

Activating this function does NOT require any specific or custom interface between the CAD and IamResponding. It only requires that the dispatch center have the capability of having the dispatch information automatically transmitted via smtp (email) when our department/agency/team is dispatched.

We would like to activate this function. Being able to do so depends on the capabilities of our dispatch system. Therefore, we need to know the following from you:

1. **What type of CAD or dispatch system do we use?** _____

2. **Is our dispatch system capable of transmitting the dispatch information of this department via smtp (email)?** _____ **YES** _____ **NO**

3. **If the answer to #2 is YES, what is the email address that such dispatches would be <u>sent</u> from?** _____

4. **If the answer to #2 is YES, will the dispatch information be contained in the _____ body of the email, or _____ in an attachment to the email?**

If the answer to #2 above is YES, then IamResponding will provide you with a single email address to send our dispatch information to, for you to enter into your system. As soon as that is done, this function will be up and running. YOU WILL NOT NEED TO DO ANYTHING ELSE CONCERNING THIS FUNCTIONALITY.

If the answer to #2 above is YES, what is your name and email address, so that IamResponding can contact you with the address to send our dispatch information to?

Name: _____ Email: _____

A couple of final points, just for your general information:

1. There is no charge associated with the provision of this function to any IamResponding.com subscriber.
2. Dispatch centers are never charged anything by IamResponding.com, for any services.
3. We understand and acknowledge that this function will never be relied upon as a primary means of notification for emergency events, and will only be used as a secondary means of notification.

Thank you for your cooperation!

If you have questions, please contact either of the below:

Dan George   315-701-1372 x 12   DGeorge@emergencysmc.com
Daniel Seidberg   315-701-1372 x 11   DSeidberg@emergencysmc.com

AFTER YOU HAVE COMPLETED THIS FORM,
PLEASE FAX IT TO IamRESPONDING AT 315-314-7748